SPEAKING OF AND IN LANGUAGES: TOWARDS MORE DISCERNING ASSESSMENT IN THE INTERNATIONAL CLASSROOM

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Culture and Language Policies in the EU: course background

- Offered since 2009–2010 as part of a Cultural
 Studies Bachelor degree at JKU, Linz
- Elective course for exchange students (e.g. Erasmus)
 and other international undergraduates
- Objectives: introduction to subject-related terminology and overview of key aspects of European cultural and language policies (original policy papers, programs, implementation at EU, national, regional, local levels)
- Language of instruction: English (B2)

Culture and Language Policies in the EU: first experience in Summer 2013

- Student diversity resource and challenge
 - Class make-up: EU (55%), US (15%), Russia (10%), Asia (10%)
 - ✓ Richer in-class discussions of why plurilingualism matters, the state of regional/minority languages, the growing M + English + 1 trend, etc.
 - Unequal participation due to different educational background,
 widely ranging English skills, cultural attitudes
- Providing fair feedback and assessment

Initial assessment criteria and tools

- Major focus on content (key facts, trends) and its
 interpretation (comparison, reflection) 60% of grade
- English language competences in speaking and writing 40%
- Assignment formats
 - Midterm in-class exam (facts, interpretation)
 - Short homework write-ups, quizzes (summary, comparison)
 - Group presentations (compile national policy profiles)
 - Presentation evaluation (individual choice of presentation to sum up and reflect upon – final course paper)
 - Participation and contribution to presentation group work

Traditional assessment in the international classroom

- Unfair to non-native English speakers (in all assignment formats)
- Unfair to international students familiar with other educational systems, class activities and assessment criteria
- Apparent advantage to English native speakers

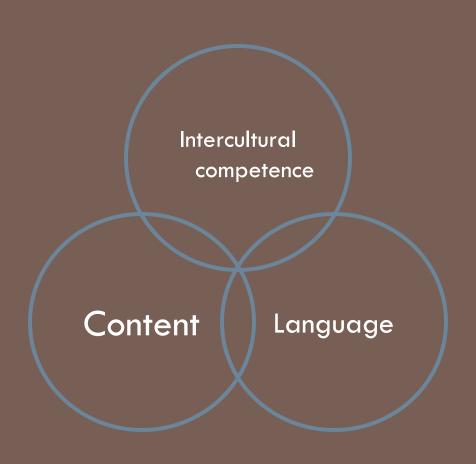
A likely solution?

- Intercultural Communicative Competence (ICC) as an extra layer in teaching and assessment a combination of attitudes, values, knowledge, understanding, skills and behaviors which allow us to:
 - Understand and respect those whom we perceive as culturally different from ourselves
 - Interact effectively and appropriately with such people
 - Establish positive and constructive relationships with such people (Barrett, 2013)

Intercultural communicative competence in teaching and assessment

- More equal involvement of all students in class work
- More balanced and comprehensive observation of student effort and continuous performance
- Indispensible to the dynamic of mixed student groups
- Closely related to the course subject matter
- Increasingly promoted by the Council of Europe and EU institutions as a vital objective in educational curricula (Barrett et al., 2013)
- Specific focus in language teaching at JKU

A three-pronged approach to assessment – a simple model



Bringing teaching and assessment together

Additional course objectives incorporating ICC:

- Stronger focus on the interdependence between language and culture
 - ✓ language as a cultural product and catalyst
 - vocabulary and grammar skills < cross-cultural interaction
 - linguistic competence affords more than better social mobility and employment chances
- 2. EU language and culture diversity does not only depend on policy documents and projects it is sustained by individual effort to explore the cultural "self" in relation to its "others"

Shifting approaches to learning: Summer 2014

Pedagogical methods to encourage and evaluate ICC

- Experiential learning encountering cultural differences,
 comparing, analyzing, reflecting
- Cooperative learning team work toward a common objective; individual and group responsibility
- Sample activities:
 - Discussion of texts about multiple perspectives on one's own culture (e.g. H. Miner's "Body Ritual among the Nacirema")
 - ✓ In-class pair interviews about cultural attitudes interviews may take place in more than one language

Towards performance-based assessment (Summer 2014)

- Assignments incorporating Content, Language and ICC, with a focus on student experience:
 - ✓ Quiz 1 define/compare terms + self-assessment with regard to intercultural awareness and class experience
 - ✓ Midterm exam factual answers + comment on a situation requesting cultural understanding and flexibility
 - ✓ Quiz 2 analysis of ICC related terms/theories, comparison to own experience
 - ✓ Short homework paper following pair interviews, students lay out in writing their individual experience, challenges, assumptions and conclusions (based on preliminary questions)
 - ✓ Reflective essay final paper centered on learner's experience as presenter, team member, listener

Quiz 1: Initial student feedback

One-paragraph answers to:

- One content-based question
- ✓ Two questions asking for opinion, personal experience.
 - decentering oneself from one's own culture
 - perceived communicative challenges in course, JKU in general

Responses:

- ✓ About half of students have experienced their culture through the eyes of a cultural other; the rest are largely willing to do so
- More than half think that cultural differences are of minor importance; those who struggle point to the advantage of English native speakers, different educational background, stereotypes

Expected outcomes

- As developing Intercultural Communicative
 Competence is a life-long process, the most realistic attainment target would be **an overall positive change** toward deeper reflection on the relativity of cultural norms, multiperspectivity, the role of language in self-expression
- Assessment will draw on:
 - ✓ short homework paper following pair interviews, final reflection essay, final group interviews
 - ✓ holistic observation of student growth, individual effort

Culture and Language Policies in the EU: long-term objectives and approaches

- Assessment tools to test in future semesters:
 - culture and language portfolios (incl. eportfolios)
 - Autobiography of Intercultural Encounters (Council of Europe, 2009)
 - ethnographic element for deeper cultural immersion
 - readings and class discussions in other languages

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THANK YOU FOR YOUR ATTENTION!



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